kramer

VIA GO3 Quick Start Guide

For Installer

This guide helps you install and use your **VIA GO3** for the first time.

Go to https://www.kramerav.com/product/VIA GO3 to download the latest user manual and check if firmware upgrades are available.

Scan to view this document online

Scan to view the user manual online

Step 1: Check what's in the box

- ☑ **VIA GO3** Collaboration Device
- ☑ 1 VESA mounting bracket
- ☑ 1 Quick start guide
- ☑ 1 Power cords for US and EU
- ☑ 1 VESA screw set

Step 2: Get to know your VIA GO3
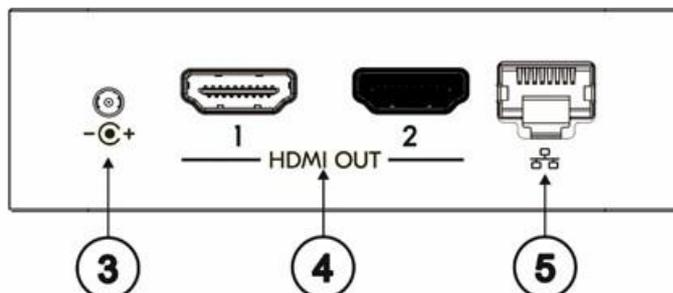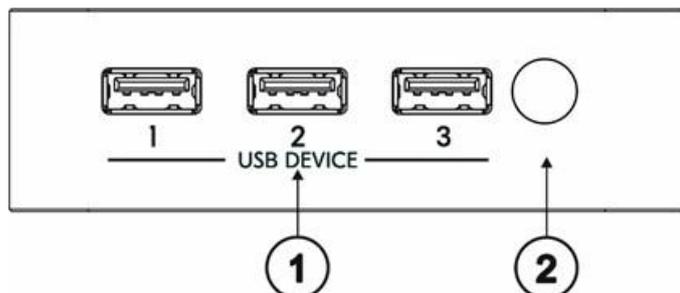
#	Feature	Function
1	3 x USB DEVICE 3.0 Connector	Connect to a USB device, for example, a USB speaker.
2	Power Button with LED	Press to power ON or turn OFF the device.
3	Power Connector	Connect to the 12V DC power supply.
4	1 x HDMI OUT Connector	Connect to an HDMI sink.
5	RJ-45 Connector	Connect to a LAN (default mode).

ⓘ The following ports are unavailable and covered by rubber covers:
  1. HDMI OUT 2.
  2. USB-C.
  3. Analog audio.

HDMI™
HIGH-DEFINITION MULTIMEDIA INTERFACE

P/N: 2900- 301797QS   Rev: 2

Step 3: Mount VIA GO3

VIA GO3 can be installed on a flat surface / wall, rear of a monitor or rack mount using the included VESA mounting bracket and screw set:

Mount VIA GO3 to the Mounting Bracket

Attach the mounting bracket to the **VIA GO3** with 2 screws.

ⓘ **This step is required for all options detailed below.**
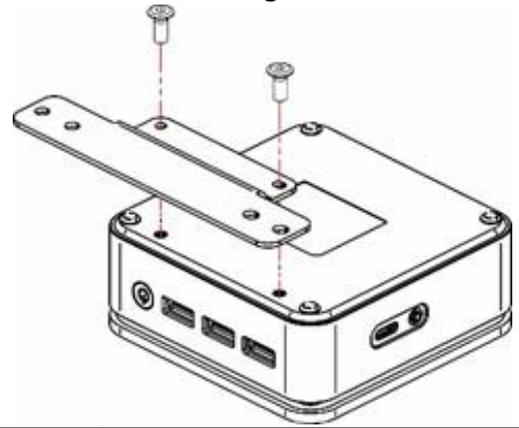
To Mount to a Flat Surface / Wall	To Mount to rear of monitor	To Mount to a Rack Mount
Secure the mounting bracket to a flat surface / wall with dedicated screws.	Secure the mounting bracket to VESA holes located on rear of monitor.	Secure the mounting bracket(s) to the rack mount with dedicated screws.
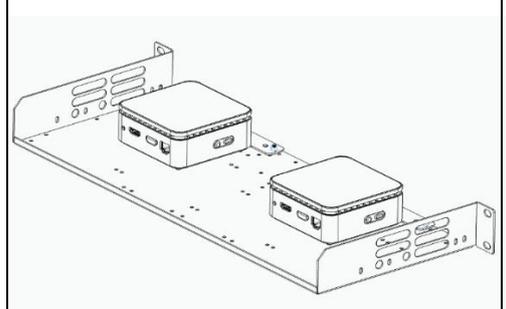
Step 4: Connect inputs and outputs

Always switch OFF the power on each device before connecting it to your **VIA GO3**.

1. Connect a USB device.
2. Connect an HDMI display.
3. Connect to the LAN (default mode).
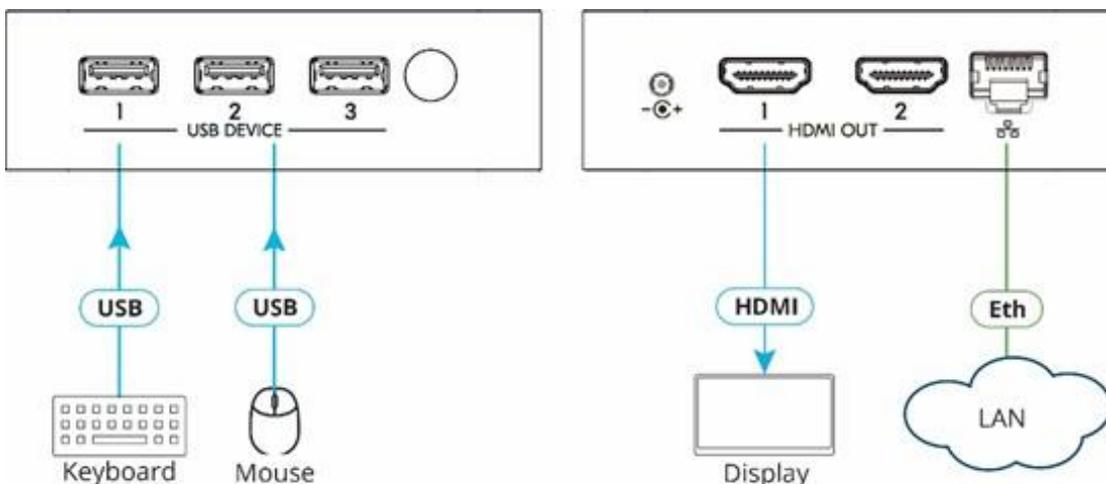
ⓘ To use a Kramer active optical pluggable HDMI cable with your **VIA GO3,** contact your local Kramer office to assist in purchasing the correct cable.

ⓘ To achieve specified extension distances, use the recommended Kramer cables available at www.kramerav.com/product/VIA GO3. Using third-party cables may cause damage!

Step 5: Connect power

Connect the 12V DC power adapter to **VIA GO3** and plug it into the mains electricity.

> ⚠️ **Caution:** There are no operator serviceable parts inside the unit.
> **Caution:** The device is intended to be installed at a height of 2 meters or less.
> **Warning:** Use only the Kramer Electronics power adapter that is provided with the unit.
> **Warning:** Disconnect the power and unplug the unit from the wall before installing.
> See www.KramerAV.com for updated safety information.

Step 6: Configure VIA GO3

VIA is generally pre-installed and should work right out of the box once connected to the network.

If different VIA settings need to be adjusted, logging into the Gateway web interface will be necessary to customize the settings according to network, customer, or IT requirements.

To open the VIA Gateway web interface for configuration, network connectivity is required. Connect the VIA box to the local network to begin.

Login to VIA

1. Open a Chrome browser and browse to the GO3 IP address; the Welcome page will open.
2. Click **Manage Gateway Settings** on the upper right corner.

3. Enter the Username (default = su), Password (default = supass) and click Login.

4. After logging in, the VIA Dashboard will open. The Dashboard top has quick links for common tasks.

Configure VIA Network

**Change Hostname
or Change network DHCP / Fixed IP**

1. Click "Change Host name" in
the Dashboard's Quick Links,
<u>or</u> click **Network Settings** in
the navigation pane on the left to open the
Network Settings > LAN Settings screen.

2. Enter the hostname or the network IP information
(greyed out in image), then click **Apply.**

VIA may reboot to apply the changes.
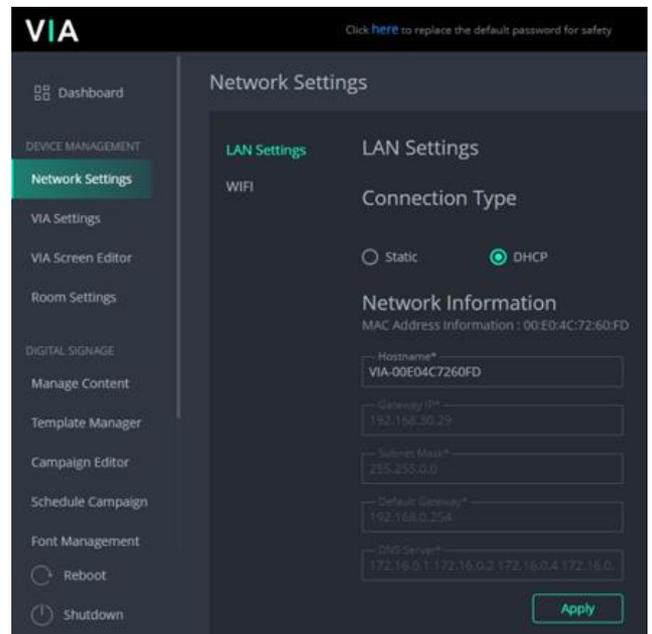
Activate VIA WIFI Access Point

1. If a WIFI access point is required, click "Wifi Settings" in the dashboard's Quick Links,
<u>OR</u> click **Network Settings** in the navigation pane on the left and then click **WIFI**.
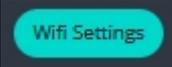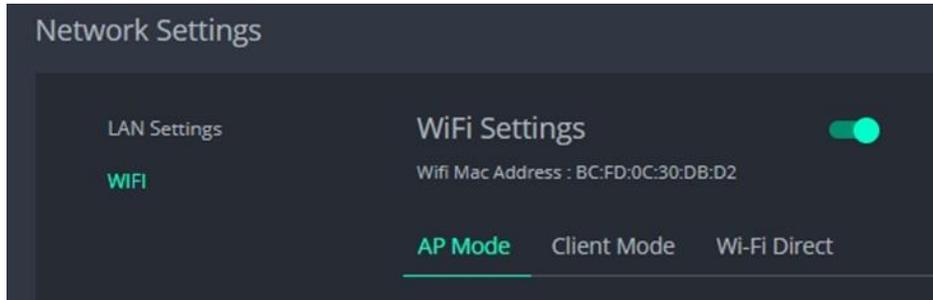
2. Activate the WIFI Settings slider (move to the right) to enable
the Wi-Fi fields.

3. Once finished, click **Apply**. VIA will reboot to apply the settings.
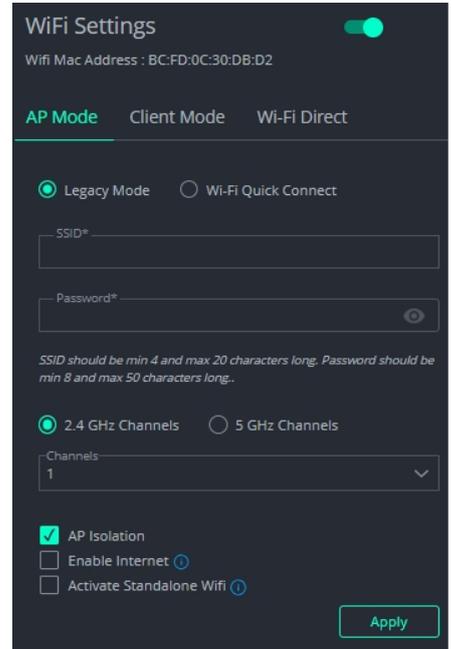
VIA Settings

To personalize the VIA settings, including appearance, time zone,
security, and more, you will need to adjust the VIA settings.

1. Click **VIA Settings** in the navigation panel on the left to open the VIA Settings screen.

2. Click the **Duplicate** icon on the default template.

3. Click **Publish** to set the duplicate template to "Active".

Existing Template	Date Created	Preview	Duplicate	Edit	Set Layout	
default	2024-07-26 13:15:40	👁	⎘	--	🟡 Publish	☐
default_copy	2024-08-15 02:10:22	👁	⎘	✎	🟢 Active	☐
default_copy1	2024-09-12 14:25:00	👁	⎘	✎	🟡 Publish	☐
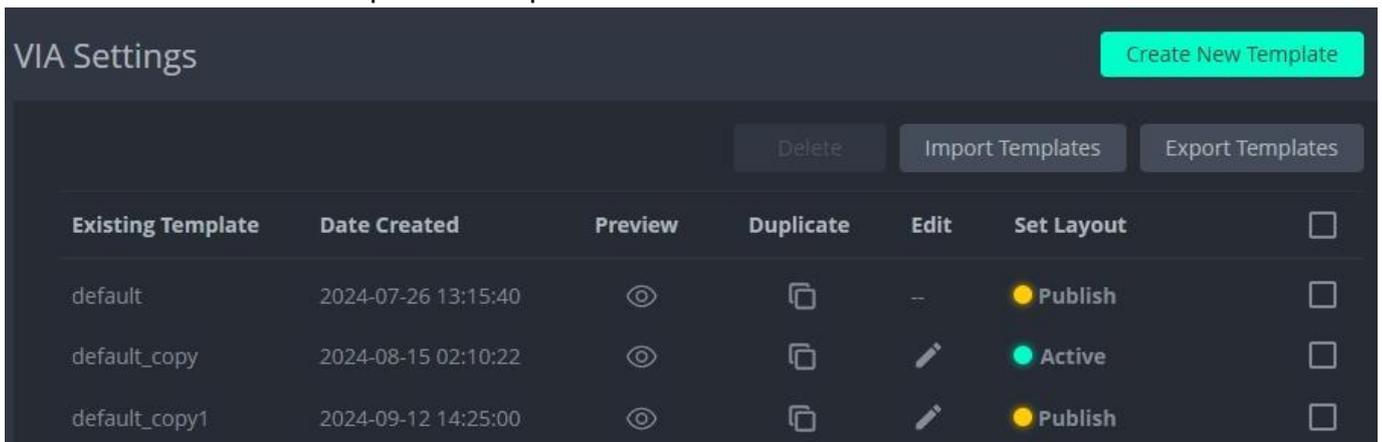
Common VIA Settings Adjustments

Change Room name

1. Click "Edit Room name" in the Dashboard's Quick Links OR open the **VIA Settings** screen and click the Edit icon on the "Active" template to open the default VIA Settings > System tab.
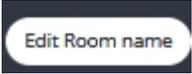
2. By default, the room name will use the Host name unless you click "Custom" and enter the desired room name.

3. Once done, click **Save & Publish.**
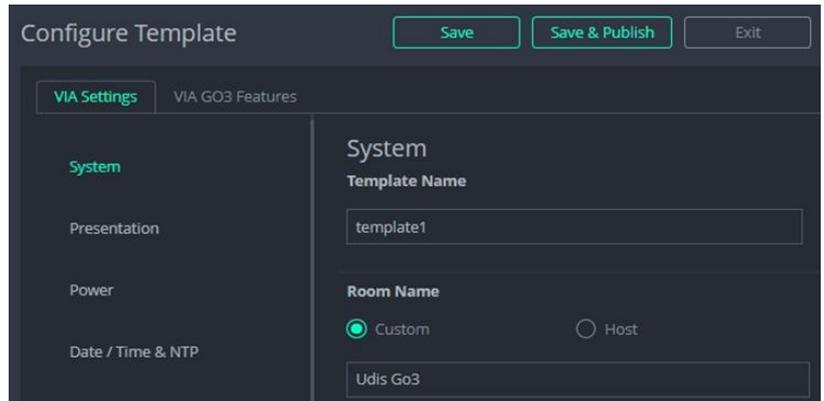
Set Audio Settings

1. Click "Audio Settings" in the Dashboard's Quick Links OR open **VIA Settings** and click the Edit icon next to the "Active" template; then select the VIA Settings > Audio tab.
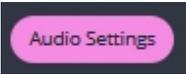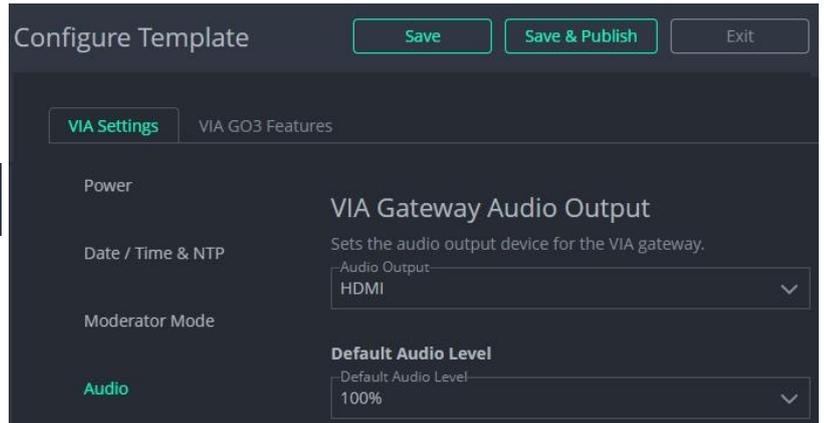
2. Select the required "Audio Output" device and click **Save & Publish**.

Set NTP & Date / Time

1. Click "NTP & Date/Time" in the Dashboard's Quick Links.
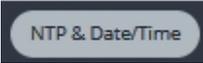
   OR open the **VIA Settings** screen and click the Edit icon next to the "Active" template; then select the VIA Settings > Date / Time & NTP tab.

2. Select the required date format, time zone and enter the NTP Server's IP, then click **Save & Publish.**
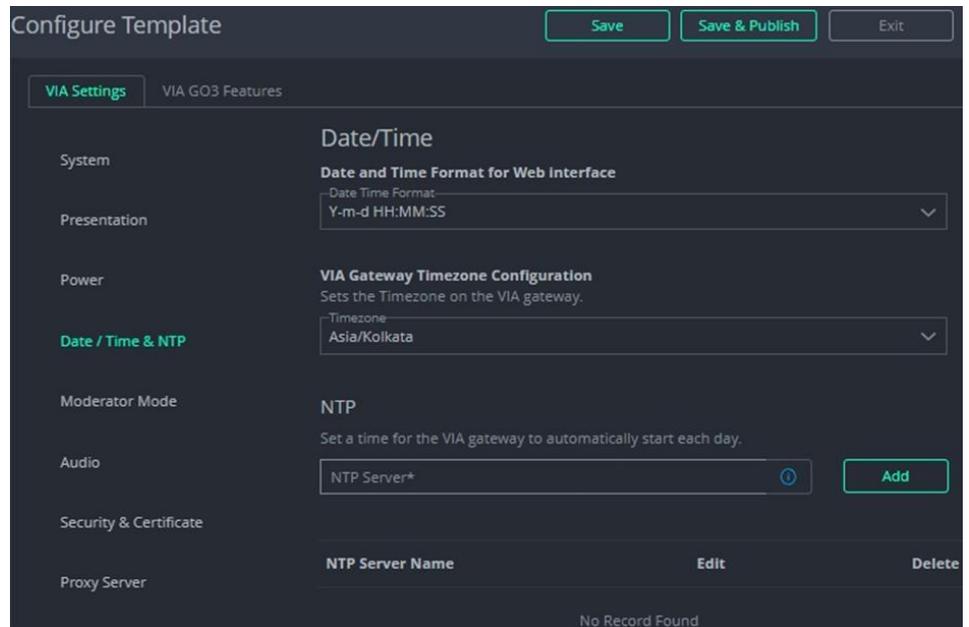
Set Miracast / Airplay

1. Click on "Add Miracast / Airplay" in the Dashboard's Quick Links OR open the **VIA Settings** screen and click the Edit icon next to the "Active" template; then select the VIA Settings > Presentation tab.

2. Enable **Miracast Settings** by moving the slider right.

3. Then click **Save & Publish.**
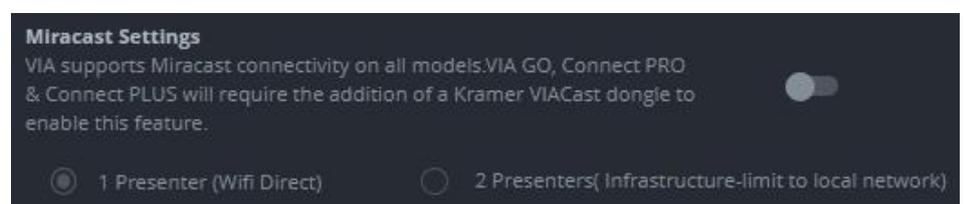
VIA Screen Editor

To create a personalized VIA Screen template, use the Screen Editor.

1. Click **VIA Screen Editor** in the navigation panel on the left to open the **Screen Editor's layout list**.
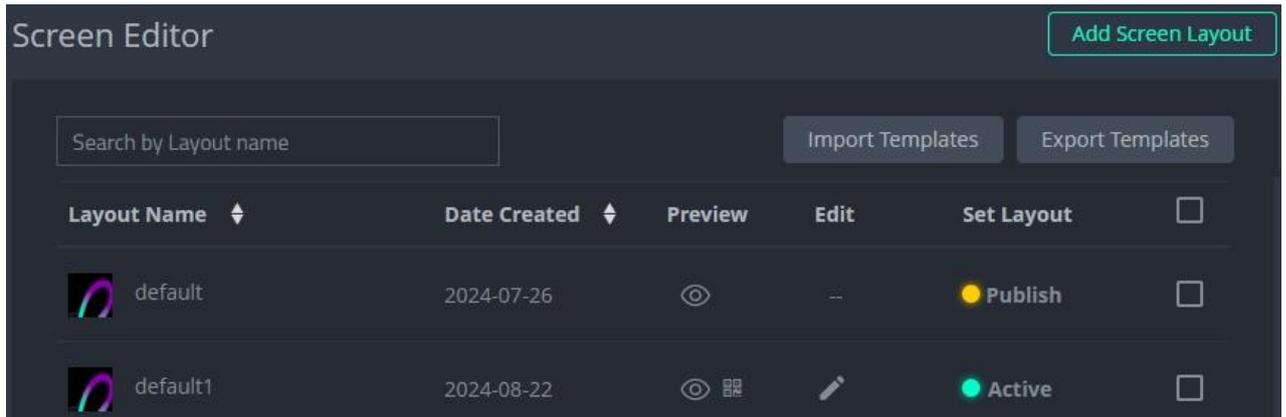
2. Click **Add Screen Layout** (top right) to start a new screen layout in the Screen Editor.
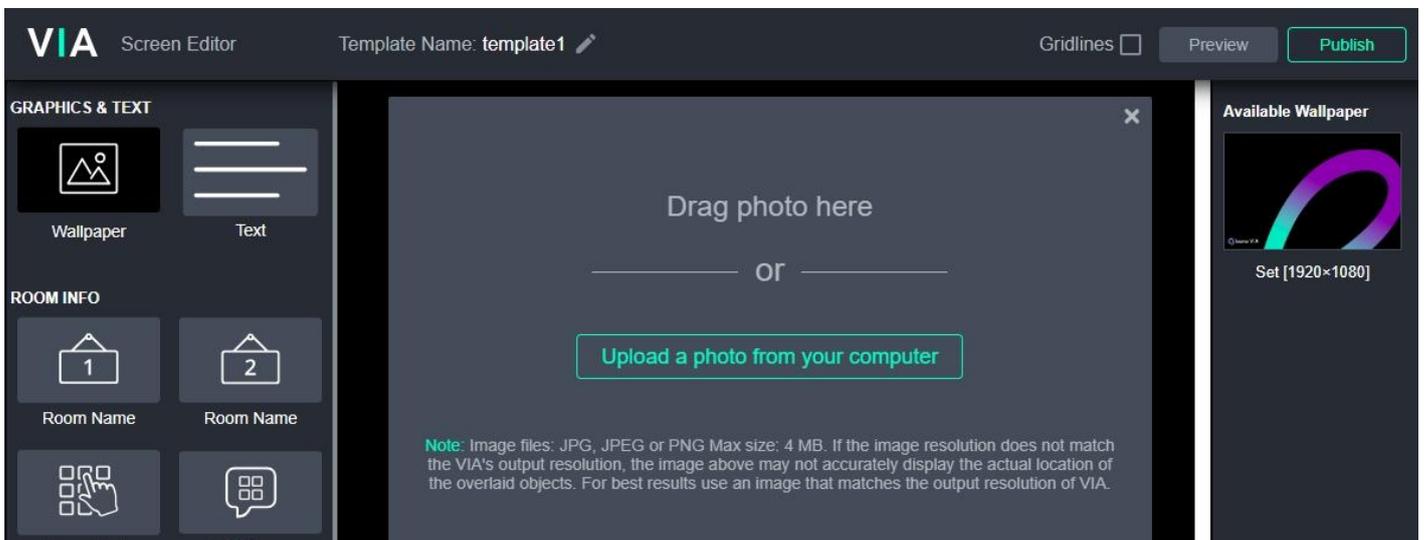
3. Drag and drop VIA default wallpaper or upload custom wallpaper.

4. Drag and drop widgets from the left widget panel to build the required display.

5. Click a dropped widget to open the Properties window on the right and adjust the widget's properties and colors.

Example of text widget PROPERTIES window and the COLORS tab:
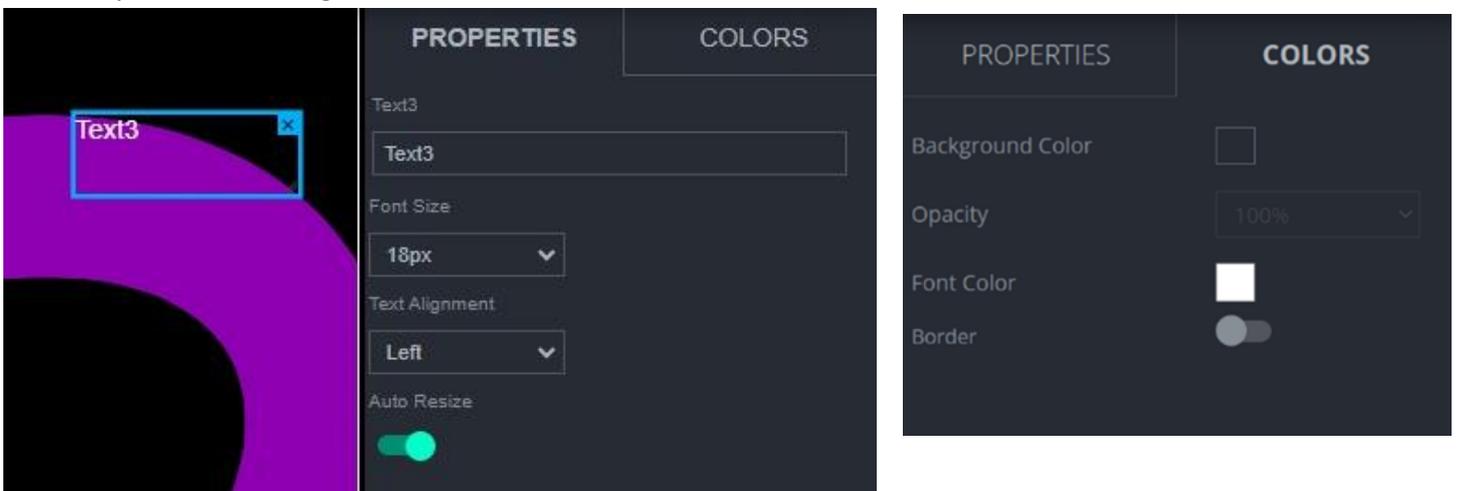
Specifications are subject to change without notice at www.kramerav.com

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VIA GO3 Quick Start Guide

For User

This guide helps you install and use your **VIA GO3** for the first time.

See the latest user manuals at
https://www.kramerav.com/product/VIA GO3 .

Step 1: Connect your personal device to the proper network

Connect your personal device to the same Wi-Fi or LAN network as the **VIA GO3** in your meeting room.

Step 2: Run or Download the Kramer VIA app

For Mac or PC:

1. Enter the Room Name or IP of the VIA GO3 in your computer's browser. The Welcome page of VIA GO3 appears.

2. Click **Run VIA** to execute the Kramer VIA app without downloading it.
   Click **Install VIA** to download the Kramer VIA app onto your computer.

Welcome to VIA Collaboration Hub

Launch VIA to login and click Present to get started

Join through Browser | Run VIA | Install VIA

Room-Device Driver (Internet)
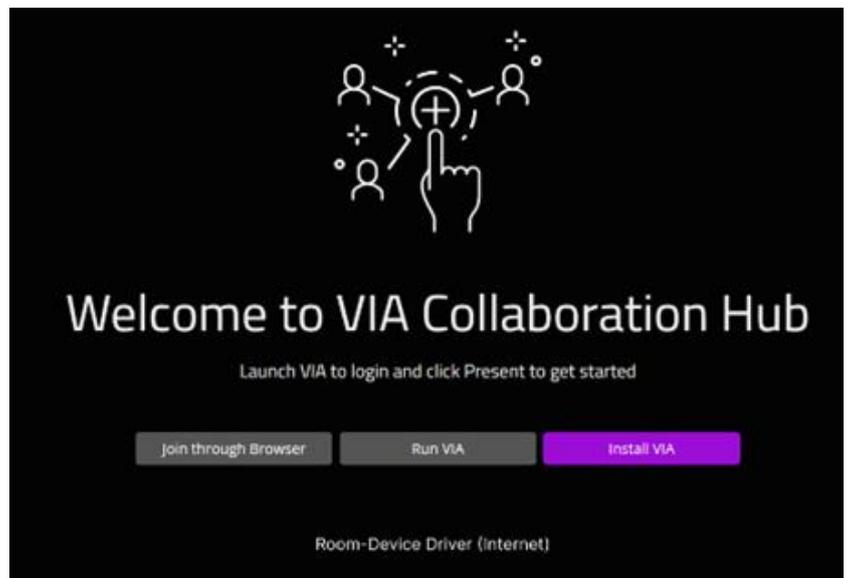
For iOS or Android devices: Download and install the free Kramer VIA app from Apple App Store or Google Play.

Step 3: Join the meeting using Kramer VIA App

1. Open the Kramer VIA app and select the room or IP to which you want to connect: If your site requires a Room Code, the Room Code window will appear.

2. In the Room Code field, enter the 4-digit code as it appears on the Main Display.

3. You are logged into the VIA meeting.
   The VIA App screen appears on your device screen (see next page).

VIA

Joe Smith

Search by room name or IP

Auto connect Off   59 rooms

VIA-Udis Go3
IP Address
meetings: 12   Last connected

VIA-001D5608AB59
IP Address
meetings: 359

VPRND
IP Address
meetings: 57
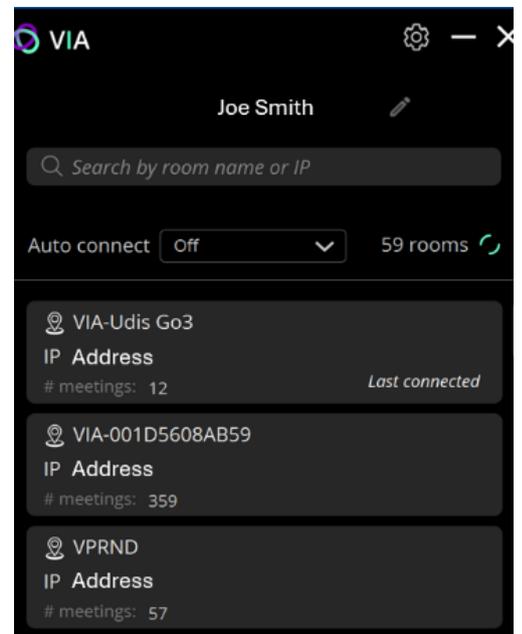
Step 4: Using VIA
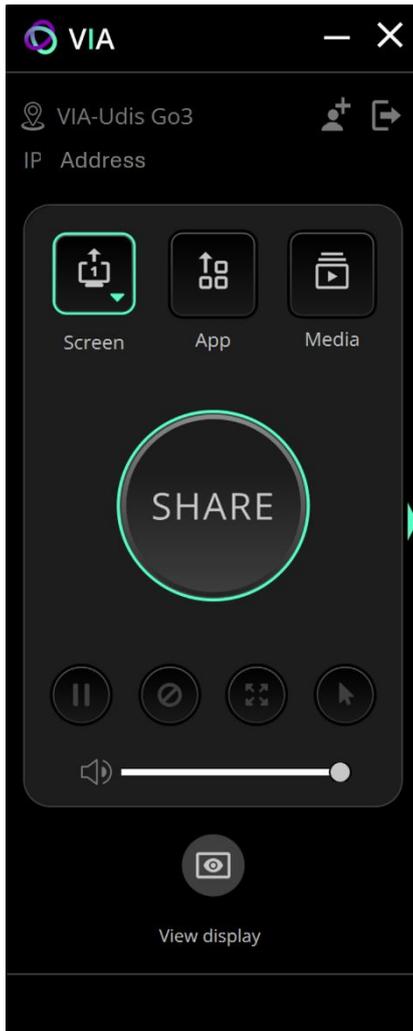
1. Select what you want to share:
   - **Screen** – Share your screen.
   - **App** – Share a window or a third-party app.
   - **Media** – Share (stream) a media file.
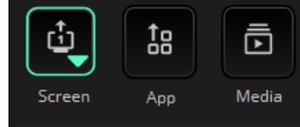
2. Click SHARE:
   - The SHARE button becomes the STOP button.
   - Your screen, app or media will be displayed to meeting participants (on the main display).

3. Click **STOP** to end sharing.

Step 5: VIA GO3 Features

Wireless Connection

Powerful Content Security

Video Streaming

Mobile Mirroring

VIA Site Management (VSM)

Digital Signage
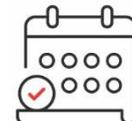
Calendar Integration

VIA Pad Compatible

Integrated YouTube Player

Do Not Disturb (DND)